



**Paweł Nikliński**  
**Targi w Krakowie Sp. z o.o.**  
**ul. Galicyjska 9**  
**31-586 Kraków**

**Re: Routes Europe 2016, Krakow,**

Dear Mr Nikliński

The event team at Expo Krakow were imperative to the success of our event, Routes Europe 2016; with high attention to detail, and perseverance to get every element right, they ensured that everything was in place ready for our arrival.

This meant that the build up and breakdown of the event ran seamlessly, and we could concentrate on ensuring exhibitors and their contractors were working safely and within good time.

Regards

A handwritten signature in purple ink, appearing to be "Natasja O'Connor", written over a horizontal line.

Natasja O'Connor  
UBM EMEA Events Operations and Services Group Director  
UBM EMEA  
De Entree 73  
Toren A  
1101 BH Amsterdam  
PO Box 12740, 1100 AS Amsterdam Z.O.

**UBM EMEA**  
De Entree 73  
Toren A  
1101 BH Amsterdam  
PO Box 12740, 1100 AS Amsterdam Z.O.  
Tel: +31 (0) 653577802  
ubm.com